

Partnership working in social care

This learning activity can be used to develop the following core skills.

To develop core skills.

- Writing skills
- Communication
- Following policies and procedures
- Team work

How to use this activity

1. Ask the person to read the information about working in partnerships and think about how it applies to them.
2. Ask them to complete the activities.
3. Discuss their answers.

Top tips to look out for

Workers can:

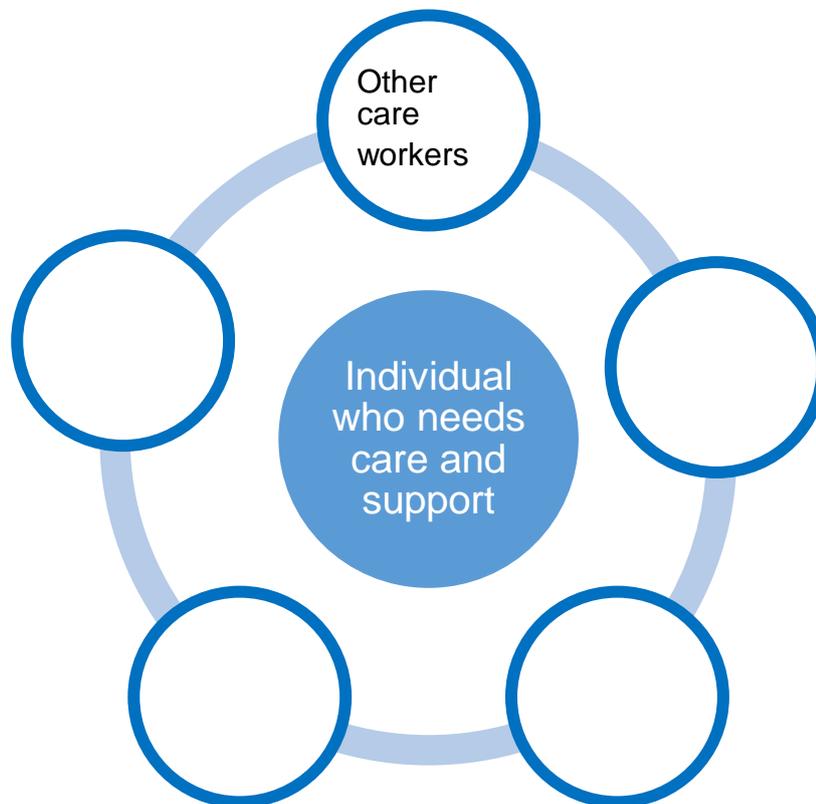
- explain their thoughts and ideas clearly and logically
- read and understand information
- understand how to work as part of a team
- understand how to communicate effectively with different people and teams
- use clear language that is grammatically correct.

Activity

Partnerships can be formed between individuals, agencies or organisations with a shared interest.

In social care, partnership working ensures individuals receive high quality, joint up care and support.

Think about the individuals and teams you work with. Write down some of the 'partners' you work with.



1. What examples of effective partnership working can you think about?
What made this work so well?

2. What examples of ineffective partnership working can you think about?
What made this not work?

You'll also need to think about how you communicate with each partner, what you communicate and the language you use. These are all important communication skills you might need in your social care role.

Read the scenario below and fill in the table.

Scenario

Imran has just come out of hospital after a fall. You are on duty when he arrives home and are responsible for communicating this and any changes to his care needs to his support team. On his discharge letter it says his wound on his leg needs cleaning twice a day (morning and evening) and cream applying. He also has antibiotics to take for 2 weeks.

Think about who you would need to communicate with and how you would do this. The first two examples have been written in for you.

Who do I need to communicate this with?	How will I communicate this message?	What are the key points I need to communicate?
Imran's daughter	Phone (number in care plan)	Imran is home from hospital. He has a wound on his leg that he has cream for and antibiotics for two weeks. The care staff will help him with this.
Team leader	Handover – verbal and written notes	Imran is home and has a wound on his leg. This needs dressing twice a day and cream applying. The care staff should do this when assisting with personal care. He also needs antibiotics for 2 weeks. The team leader will need to add this to the MAR sheet and administer these when required.

